

CERTIFICATE OF WARRANTY

Hardwood Balau Decking Boards

eDecks will replace or repair the eDecks Hardwood decking boards used in the correct application that has become physically unfit for purpose within 20 years from the date of purchase.

eDecks obligation is limited to repair or replacement of the product only, this warranty does not cover any costs incurred relating to installation or removal. The manufacturer may, at their discretion elect to pay a percentage of the original purchase price under the warranty in lieu as replacement of the products.

Limitations

This warranty does not apply in the event of;

Damage caused by physical abuse, acts of god, burns, cuts, accidents, vandalism, abuse, negligence, or acts of war.

Fading, staining or colour variation.

Has not been installed in full accordance with installation guidelines available at the time of purchase or available any time thereof through our website.

Has been abused and/or placed under abnormal residential or commercial applications.

Damages by any animal - domestic or non-domestic.

Has been used, modified or otherwise treated in a manner not intended by the manufacturer.

A malfunction of a product not provided by the manufacturer with which eDecks products is used or combined.

Normal wear and tear.

Contact with unsuitable chemicals, products or spillages.

Failure to properly maintain, protect or repair the product.

The manufacturer reserves the right to inspect the materials, investigate any and all claims in which a claim has been made. If necessary eDecks will appoint a representative to inspect the products, expenses incurred in doing so may be charged to the customer at cost. If the manufacturers products are at fault any expenses will be refunded.



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The consumer/contractor assumes all risk and liability associated with the construction and use of eDecks products. eDecks recommends taking all necessary steps to ensure the safety of everyone involved in the use and construction of eDecks products but not limited to wearing/using the correct PPE.

To obtain a replacement the original owner must submit their claim within 30 days of the problem becoming apparent along with this warranty certificate, the original purchase invoice, pictures of defective products and a detailed description to:

Warranty Claim
eDecks
1a Hook Road
Goole
E. Yorkshire
DN14 5JB
0330 100 2530

This warranty shall be read and construed subject to any such statutory provisions. This warranty gives you specific legal rights, you may have other rights.



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